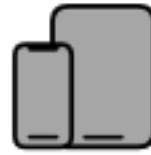




Prepare your device for DCOTA

Your device needs to be on “Hello” screen or requires a reset to factory settings before enrolling with DCOTA. Learn about the different ways you can prepare your device for DCOTA.



If your Apple TV is already set up

Instructions for Apple TV demo devices

1. Open Settings App, choose General, highlight About, press Play/Pause button four times.
2. Select Demo Mode changes to Off, choose Apply Changes to restart Apple TV.

Reset steps for Apple TV

[Learn more](#)

If your Apple Watch is already set up

Instructions for Apple Watch demo devices

1. Press the Digital Crown on your Apple Watch to go to the Home Screen
2. Open the Settings app 
3. With the Settings app open, tap the Apple Watch Display three (3) times near the blue invisible targets to reveal device management actions
4. Choose **Erase Demo Content**
5. Tap **Continue** to reset your device to factory settings



Reset steps for Apple Watch consumer devices

[Learn more](#)

If your iPhone, iPad, or iPod touch is already set up

Instructions for iPhone, iPad, or iPod touch demo devices

1. While the screen saver is playing, touch and hold the blue invisible targets on your demo device for approximately 5 seconds to reveal device management actions
2. Tap the **Reset** button
3. Choose **Erase All Content and Settings** to reset your device to factory settings



Reset steps for iPhone, iPad or iPod touch with a computer

[Learn more](#)

If your Mac is already set up

Instructions for Mac computers

1. Erase all content and settings

[Learn more](#)

2. Install latest macOS

[Learn More](#)